



Customer Proprietary Network Information (CPNI) is personal information stored and collected by BTI for billing and provisioning service. Examples of protected information include call detail, services, and features subscribed to, and carrier selected. Examples of non-protected information, because it is of public record, include name, address, and phone number if published. BTI will do everything possible to protect the privacy of your CPNI information. Part of securing your information will be an customer authentication process anytime you call for protected information about your account or if you come into the office.

In addition, information will ONLY be given to the name(s) of the person on the account. If you would like other people (husband, wife, family, friend, etc.) to have access and/or make changes, please provide the name(s) of the person(s) below. Remember to share your password and security question with them.